

10th May 2007

To whom it may concern

Performance Springs is a specialist designer and manufacturer of precision springs to the Automotive, Transportation and Hydraulics markets. At the time of writing we have over 40 employees and growth typically in excess of 15% pa.

In Summer 2005, as part of our continuous improvement program, we decided to go for TS16949 approval. We reviewed the market thoroughly to get the right consultant. It was important for us to enhance our underlying management system, not just to get a sales badge. It was also necessary to obtain a consultant with a 'hands on' approach, who could clearly guide us through the daunting process of approval. Colin came highly recommended and joined our team as a consultant in Sept 2005.

His advice and understanding was impeccable and he helped make the process appear easy with his practical, business minded, 'go do it' approach. We were very pleased to achieve final approval in January 2007.

We continue to use Colin for his services and have no hesitation in recommending him to any other business, whether large or small, as a consultant for quality systems. He is clearly in the elite in this country for TS16949.

Steve Williams
Managing Director