



Taylor & Whiteley Ltd.



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PRECISION ENGINEERS

Sub Contract Toolmakers
and Production Machinists

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To whom it may concern

Taylor & Whiteley Ltd needed to achieve TS16949:2002 to meet current customer requirements and expand its customer base within the automotive industry.

Colin Smith was a consultant with whom I had previously worked and I had no hesitation in asking him to help us implement TS16949. We started from nothing, the company had let ISO9001 lapse and had no systems in place. With Colin's experience and in-depth knowledge of the standard a system was written to suit our company's needs. His project planning and management guided us through the implementation up to the audit. He also gave all the necessary training, e.g. SPC, FMEA, Internal Auditor, Disciplined Problem Solving etc in a very proficient manner.

Certification to TS16949 was achieved within 18 months of the start of the project. Bearing in mind the project was put on hold for 6 months whilst we moved factory. Colin also gave valuable input into the project management of this factory move.

I would have no hesitation in recommending Colin to any company who requires the services of a consultant.

Stephen Shaw
Quality Manager